# Schedule your inspection today!

Company

Phone Number

Date

Time

Visit the Chimney Safety Institute of America's website (www.csia.org) to find a CSIA Certified Chimney Sweep\* in your area.

The Chimney Safety Institute of America (CSIA) is a non-profit educational institute that has established the most widely-recognized national certification program for chimney sweeps in the United States. The program was developed in keeping with the CSIA's commitment to the safety and efficiency of chimney and venting systems and to the elimination of residential chimney fires, carbon monoxide intrusion and other chimney and vent-related hazards. CSIA devotes its resources to educating the public, the insurance industry, chimney service professionals and other fire prevention specialists about the prevention and correction of chimney and venting system hazards.

#### For additional information, please contact:

Chimney Safety Institute of America 2155 Commercial Drive Plainfield, IN 46168

(317) 837-5362 www.csia.org



# Call a CSIA Certified Chimney Sweep®





## Call a CSIA Certified Chimney Sweep<sup>\*</sup>

A dirty, damaged or blocked chimney can lead to a chimney fire or carbon monoxide poisoning. That's why the **Chimney Safety Institute of America** recommends and the National Fire Protection Association requires that homeowners have chimneys checked annually.

### But who should inspect it?

#### Call a CSIA Certified Chimney Sweep®.

CSIA Certified Chimney Sweeps have passed a rigorous test that examines their knowledge of the codes, practices, and standards of the trade. Certified sweeps have learned how to do the job right – as competent, qualified service professionals.

CSIA certification is an individual credential, awarded only to individuals who have passed two exams. The credential must be renewed annually with re-credentialing required every three years by submitting proof of continuing education or by a combination of continuing education and testing. You know a sweep is certified if he or she carries a photo identification with their CSIA certification number and expiration date.

Ask plenty of questions about the sweep's business practices. Is the company affiliated with consumer protection organizations or the local chamber of commerce? What kinds of customer references can the company offer? What kind of experience and training do the company's sweeps have? Have there been any complaints against the company lodged with the local government office of consumer affairs?

Keep an eye out for the logo!

# What else can you do to ensure the best service?

Find out if the company has a valid liability insurance policy to protect you and your home against accidents. A professional sweep won't take chances.

CSIA offers two short tutorials online at www.CSIA.org that walk you through the basics on chimney sweeping and inspections. Taking a few minutes to watch these videos will help you prepare for your chimney sweep's visit.

Make sure that the sweep's credential is current. CSIA Certified Chimney Sweeps® carry an ID that features a certification number and expiration date. There's no such thing as a "CSIA certified sweeping business." The Certified Chimney Sweep credential is the hallmark of excellence among chimney service professionals. Related industry leaders and knowledgeable homeowners understand the quality and value this credential represents. Those who have earned the CSIA credential have demonstrated their commitment to the industry, to fire prevention and to their customers.

